



Microsoft Exchange Products

# PST BACKUP ATTENDER®

PST Backup and Synchronization



The practice of storing PST files on the network is not recommended nor supported by Microsoft. However, data stored locally on desktop or laptop computers is difficult to manage and makes archiving, backup, and deletion policies challenging to enforce. PST Backup Attender is a lightweight, PST file backup utility used to locate, manage, and back up PST files on user computers, eliminating the need for storing PST files on the network.

## PST Backup Attender can easily:

- Backup all local PST data to the network
- Enforce retention policies on local PST data
- Sync PST data without strain on the local workstation or network



**Microsoft**  
**CERTIFIED**  
*Partner*

## Features

PST Backup Attender was designed to be as non-invasive as possible. Deployed through Group Policy, PST Backup Attender consumes minimal resources and installs and runs without any end-user interaction.

### General Features and Benefits

- Backup all local PST data to the network while in use
- Eliminates the need to store individual PST files on the network
- Synchronizes only the changes to the PST files since last backup
- Selectively restores either individual messages or the entire PST file
- Schedule when tasks are processed and completed on local workstations
- Report on the contents of PST files based on specific criteria

### Architecture

- Runs silently in the background without placing strain on individual workstations
- Easily deploys through Group Policy without end-user interaction
- PST file backups are incremental, compressed and compatible with network backup solutions
- Maintains separate backups for individual users through customized backup location paths using pre-defined tokens

### Policy Enforcement

- Enforce retention policies on local PST content based on age, size and other criteria
- Target policies within specific folders in the PST file
- Customize retention policies to target content including contact and calendar entries

### System Requirements

- Outlook 2000, XP (2002), 2003, 2007 or 2010
- Microsoft .Net Framework Version 3.5
- Windows XP, 2003 Server, Vista, 2008 Server or Windows 7
- Approximately 5 MB of workstation hard drive space (not including .NET Framework)



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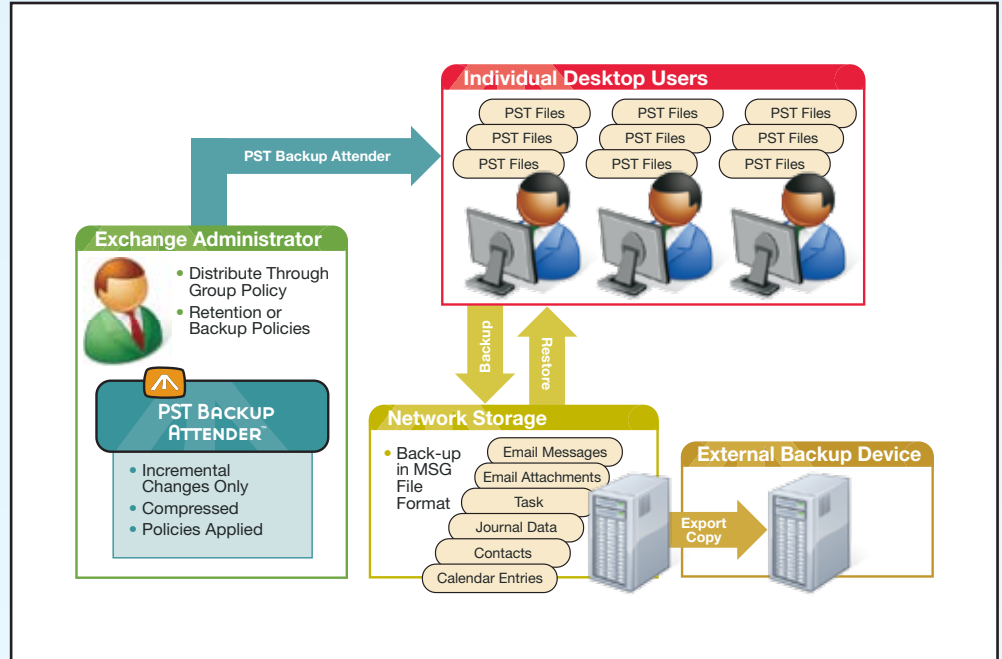
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FOR EXCHANGE

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## Product Interface



## About Sherpa Software

For over 10 years, Sherpa Software has provided award-winning email management software specifically designed to address archiving, e-discovery, PST management and compliance requirements for Microsoft Exchange and IBM Lotus Notes environments. Based in Pittsburgh, Pennsylvania, Sherpa's solutions have been installed in over 3,000 worldwide organizations connecting stakeholders to current and archived content across multiple locations including email, PST files, network files and desktops.

Sherpa Software offers unparalleled customer support and market-leading prices. Its products can be deployed in minutes and require zero training, enabling businesses to respond rapidly to legal, storage and compliance issues. Sherpa Software is a Microsoft Certified Partner and an IBM Premier Business Partner.



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